



ORDERING GUIDE

How Ordering Works

A simple path from planning to proof, production, shipment, and event use.



Standard production is typically 5-7 business days after final artwork approval, plus shipping. If your deadline is tighter, call us. Rush must be confirmed before ordering.

1. Choose the product

Choose the height or mix of heights that fits the event. Use the online Pricing & Planning tool before checkout.

2. Choose the artwork path

Supply production-ready artwork at no artwork-service fee, choose Artwork Prep Service for \$70 when a supplied design needs production preparation, or choose Custom Design Service for \$150 when you want us to create the artwork.

3. Confirm the event basics

Event date and delivery location matter early because they affect production and shipping decisions.

4. Review the proof

Production does not begin until the approved artwork and proof path is complete.

5. Production & quality check

Your printed iLLUMITUBES are produced in our U.S. shop, checked, packed, and prepared for shipment.

6. Shipping

Choose a shipping service appropriate to the event deadline. Orders outside the continental United States require additional time and are not eligible for rush production.

7. Event readiness

Use the setup guidance, Tube Light instructions, and optional insert guidance before the event so setup is predictable.

Artwork services at a glance

Path	Fee	What it covers
Artwork Prep Service	\$70	Production preparation of one design you supply. Additional supplied designs needing preparation are \$45 each.
Custom Design Service	\$150 per order	Up to two unique designs plus one reasonable customer-requested revision round.
Additional design / revision	+\$95 / +\$45	Additional unique designs are \$95 each. Additional revision rounds are \$45 each.
Sequential / variable artwork	Custom quote	Changing names, numbers, table numbers, sponsor versions, or similar variable graphics.

Corrections to an iLLUMITUBES design or file-preparation mistake do not count as the customer revision.

Need a sample first?

The \$35 Sample Pack is a simple physical-product sample. A Custom Branded Corporate Sample is available when a buyer needs to review a specific branded concept before a larger program.

Need help?

Visit illumitubes.com, use the Help path, or email orders@illumitubes.com.